

PRESS RELEASE

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NOBLE SYSTEMS

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Noble Systems to Host 2016 SNUG EMEA Conference

Global contact centre technology leader will present 5th annual regional users group event

Manchester UK – 13 June 2016: [Noble Systems](#), a global leader in unified contact centre technology solutions, will host its [2016 Select Noble Users Group \(SNUG\) Conference](#) this month in Manchester, on 22nd to 23rd June at The Lowry Hotel. The conferences help Noble's users "get connected" to their Noble products, to other users facing similar business challenges, and to the Noble Systems team, so they can work faster and smarter, lower costs, and optimise results.

Colin Chave, General Manager of Noble Systems EMEA, says, "SNUG helps our clients discover how they can leverage their Noble technologies to meet the challenges of today's communication environments. Through our educational sessions, interactive workshops, and networking events, attendees share information and experiences to gain valuable knowledge that they can apply in their centres to make more informed decisions and to execute more effective strategies."

Key areas of focus at SNUG 2016 will include case studies and best practices for the company's solutions for unified communications, analytics, and workforce management, as well as compliance forums, roadmap updates, and interactive panels. The SNUG conferences combine business experts, industry leaders, and product specialists in an environment that promotes knowledge sharing among users so they can engage with their customers, streamline processes, and reduce costs. Learn more about the event by visiting the [SNUG 2016 Conference website](#).

About Noble Systems

Noble Systems is a global leader in the customer communications industry, providing innovative solutions for Unified Communications, Workforce Management and Analytics. Tens of thousands of agents at 4,000+ client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of multi-channel inbound, outbound and blended contact processing, strategy planning, and resource management tools for companies of all sizes. Our premise, cloud, and innovative premise/cloud hybrid platforms include ACD, predictive dialling, blended processing, recording and monitoring, IVR, messaging, interaction analytics, and workforce management. For more information, contact Sian Ciabattoni on +44 (0)161 772 7100 or visit www.noblesystems.com.

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