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PACE Honors Noble Systems for Contributions in Customer Engagement

Atlanta, GA – April 20, 2017: [Noble Systems Corporation](#), a global leader in unified contact center technology solutions, has received the [Professional Association for Customer Engagement's \(PACE\) 2017 CECP Vanguard Award, 2017 Vendor of Excellence Award, and 2017 Chairman's Award](#). The awards, presented earlier this month at PACE's 2017 Annual Convention and Expo, recognize Noble as a leader in the contact center technology market.

The CECP Vanguard Award was presented to Karl Koster, Noble's Chief IP Counsel, for his contributions and impact within the industry, specifically in the area of Customer Engagement Compliance. The Vendor Excellence Award recognizes Noble's commitment to the membership of PACE, through involvement in local chapters and in national events, and a corporate focus on serving the needs of and promoting the customer engagement industry. Finally, the Chairman's Award is given to a company or individual that works behind the scenes to support the customer engagement and contact center industries and PACE in many ways.

"PACE is honored to recognize Noble Systems and Karl Koster for their forward-thinking insights in the customer engagement arena," stated PACE SVP, Christine Haerich. "We are very fortunate to have them as such an integral part of our association."

Chris Hodges, Senior Vice President Sales & Marketing Noble Systems, said, "Noble Systems has been a long-time supporter of PACE and its mission to advocate for the customer engagement community. We are honored to be recognized by the association, and look forward to a continued partnership to promote the omnichannel customer experience."

Noble Systems is highlighting its innovative technologies for customer communications, analytics, and workforce engagement – including patented technologies for omnichannel customer contacts and compliance – at its [SNUG 2017 Americas conference](#). The company's 16th annual Select Noble Users Group event is being held this week at the 4-diamond Sandpearl Resort in Clearwater Beach, Florida.

About Noble Systems

Noble Systems Corporation is a global leader in the customer communications industry, providing innovative solutions for Contact Center, Workforce Management, and Analytics technologies. Tens of thousands of agents at 4,000+ client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of inbound, outbound and blended omnichannel communications, strategy planning, and resource management tools for companies of all sizes. Our premise, cloud, and innovative premise/cloud hybrid platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, interaction analytics, decisioning, and workforce management. For more information, contact Lee Allum at 1.888.8NOBLE8 or visit www.noblesystems.com.

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About PACE

The Professional Association for Customer Engagement (PACE) is the only non-profit trade organization dedicated exclusively to the advancement of companies that use a multi-channel approach to engaging their customers. These channels not only include primary contact centers, but digital channels like mobile, social media and the web. A core mission of PACE is dedicated to proactively balancing industry best practices with current regulatory standards around using these channels when contacting customers. Our membership is made up of Fortune 500 companies, contact centers and technology suppliers that enable companies to contact their customers based on their preferred method. www.paceassociation.org

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