

Noble® iPBX

A 'Big Business' Phone Solution without the Big Price



Noble® iPBX is a robust software PBX solution for today's growing IP telephony environment. Noble offers contact center organizations the ability to streamline their communications platform, helping improve efficiencies and reduce costs with a flexible, unified voice and data network.

Unified Messaging for Phone, Email, Fax and Voicemail

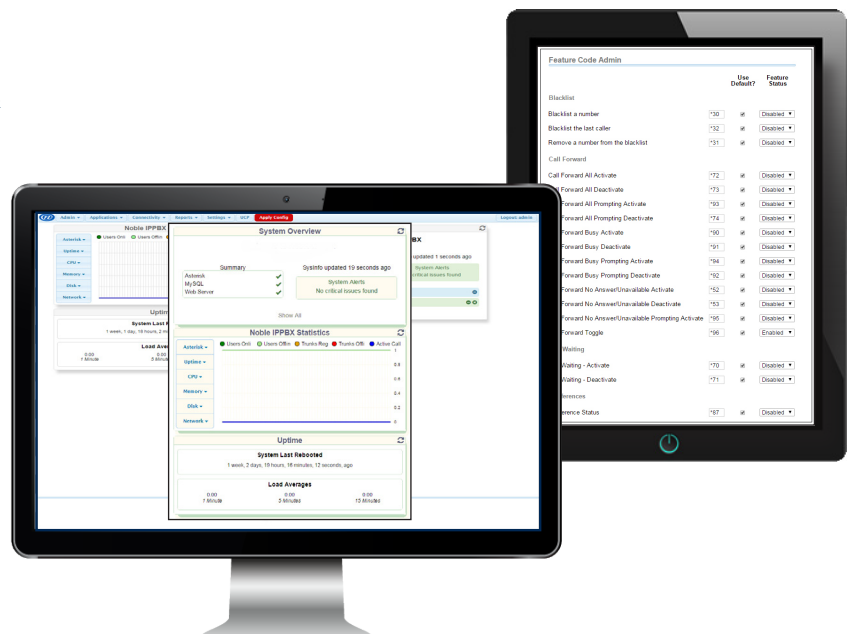
Noble iPBX combines phone, email, fax, and voicemail contacts into a single interface, to help your employees work more efficiently. When implemented with the Noble Contact Center, you get an enterprise-wide telephony platform that unifies your call center agents and your business users to improve service and performance. Noble iPBX can also be used as a stand-alone phone system.

Noble Systems can help you take advantage of the benefits of a Virtual PBX, giving you the power of a "big business" phone system while helping you save money. We use the latest technologies to offer a flexible, scalable communication platform that combines traditional PBX functionality with advanced features. Whether you need to support your call center or your entire organization, Noble can help you reduce costs and improve operational efficiencies.

Everyone on the network can benefit from a wide range of advanced telephony features, such as delivery of faxes and voicemails to users directly through their email. In a blended inbound and outbound contact center environment, Noble iPBX is part of a total platform that is ideal for contact centers with multiple sites, remote agents, and non-contact center and backoffice users, linking the entire organization in a single, unified, easy-to-manage system.

iPBX Features

- ✓ Scalable, Flexible Deployment Options to Support VoIP & TDM Environments
- ✓ Unified Delivery of Fax, Email & Voicemail to the User Desktop
- ✓ Reduced Operational & Maintenance Costs
- ✓ Increased Transaction Processing with More Efficiency
- ✓ Integrated Network for Call Center & Business Users
- ✓ Call Waiting, Call Transfers, Call Forwarding, Call Conferencing & Bridges (eliminate 3rd party services)
- ✓ Caller ID, Auto Attendant, Music/Messages on Hold, Voicemail with email notification
- ✓ Self-Administration & Reporting for Users, Groups, Multiple sites, etc



The World's Smartest Contact Center Software Company

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