

For more information, contact:

Lee Allum, VP Marketing

[p] 404.851.1331 | [tf] 1.888.866.2538 | [e] lallum@noblesystems.com

Noble Systems Presents Workforce Engagement and Gamification Technologies for Workforce Planning Professionals at SWPP 2018

Atlanta, GA – May 30, 2018: [Noble Systems Corporation](#), a global leader in unified contact center technology solutions, will feature its industry-leading Contact Center, Workforce Engagement, Gamification, and Analytics solutions at the [2018 SWPP Annual Conference](#): The Summit for Workforce Management Excellence, which is set for Monday-Wednesday, June 4-6, 2018 at the Omni Nashville Hotel in Nashville, Tennessee.

The SWPP Annual Conference will provide multiple educational sessions, facilitated discussions on relevant topics, and a vendor showroom, as well as great food, exciting entertainment, and spectacular fun. Attendees will learn from industry experts and their peers in over 60 different sessions during this exciting event. Noble Systems is proud to serve as a Platinum Sponsor for the conference, hosting the Workforce Management Professional of the Year Award Luncheon on June 4.

Noble Systems' solutions provide a comprehensive toolset for contact center management, including workforce engagement. SWPP attendees can visit Noble Systems in the Sponsor Showcase for demonstrations of [Noble Gamification](#), an advanced toolset designed to increase productivity and reduce attrition across the generational spectrum of agents within the modern-day call center, focusing agents on the outcomes that matter to your Call Center. Guests can also learn more about our [Noble ShiftTrack solutions](#) for workforce forecasting and scheduling, helping contact centers quickly generate rosters to meet both customer demand and agent preferences, while reducing overhead and improving cost efficiencies, as well as our industry-leading [omnichannel contact center platforms](#).

About Noble Systems

Noble Systems Corporation is a global leader in the customer communications industry, providing innovative solutions for Contact Center, Workforce Engagement, and Analytics technologies. Tens of thousands of agents at 4,000+ client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of inbound, outbound and blended omnichannel communications, strategy planning, and resource management tools for companies of all sizes. Our premise, cloud, and innovative premise/cloud hybrid platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, interaction analytics, decisioning, workforce management, and gamification. With a portfolio of 160+ patents and growing, Noble leads the way in pioneering solutions for the contact center market. For more information, contact Lee Allum at 1.888.8NOBLE8 or visit www.noblesystems.com.

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