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Noble Systems to Showcase Transformative Capabilities of Omnichannel Contact Centers on Customer Experience at 2018 SOCAP International Re-Imagine Customer Care Conference

Atlanta, GA (October 17, 2018): From its booth at the upcoming SOCAP International Re-Imagine Customer Care Conference, [Noble Systems Corporation](#) (Noble Systems) a global leader in omnichannel [contact center](#) technology solutions, will showcase the transformative power of its award-winning contact center, workforce engagement, gamification and analytics to help companies deliver better customer care experiences.

To be held October 21 – 24, 2018 in Salt Lake City, UT, SOCAP's [Re-imagine Customer Care Conference](#) event brings together hundreds of care professionals from today's top industry brands and solution providers to engage in relevant conversations about the role of customer care and how it must continue to meet the growing demands of the future. The Re-imagine Customer Care Conference will explore how the customer care function must adapt to meet the growing future needs of customers, helping to re-imagine how companies approach customer care.

The inherent flexibility of Noble Systems' solutions empowers companies with the agility to adapt to change without hindering performance. Its comprehensive products and services help organizations manage a wide range of customer interactions and related processes, including omnichannel inbound/outbound communications, quality management, analytics, strategic planning, workforce and resource management, to help improve customer engagement and streamline agent workflows.

Conference attendees who need contact center services to help increase the value of their customer care operations are invited to visit Noble in the expo center. Join Noble Systems to learn more about its [patented contact management technologies](#) – including Noble [Gamification](#), which recently received the [Frost & Sullivan 2018 Customer Value Leadership Award for Workforce Engagement Management Gamification Solutions](#) – and to qualify for special giveaways.

About Noble Systems

Noble Systems Corporation is a global leader in the customer communications industry, providing innovative solutions for Contact Center, Workforce Engagement, and Analytics technologies. Tens of thousands of agents at client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of inbound, outbound and blended omnichannel communications, strategy planning, resource management, and compliance tools for companies of all sizes. Our premise, cloud, and innovative premise/cloud hybrid platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, interaction analytics, decisioning, workforce management, and gamification. With a portfolio of 165 patents and growing, Noble leads the way in pioneering solutions for the contact center market. For more information, contact Lee Allum at 1.888.8NOBLE8 or visit www.noblesystems.com.

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