

PRESS RELEASE

For Immediate Release

NOBLE SYSTEMS

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Noble Systems Shares Customer and Employee Engagement Tools at the 2018 Contact Centre Summit and CXS 2018

Melbourne, AU – 17 October, 2018: [Noble Systems](#), a global leader in omnichannel contact centre technology solutions, will be sharing its industry-leading solutions for Contact Centre, Workforce Engagement, Gamification and Analytics to help companies improve customer and employee engagement at two upcoming events in Melbourne: the [2018 Contact Centre Summit](#) on 23 – 25 October and the [Customer Experience Summit 2018](#) on 25 October.

The **Contact Centre Summit** provides a forum featuring leading national and international case studies from across industries with proven techniques to recruit, engage and retain an efficient, customer-centric workforce. This summit also provides attendees with strategies to integrate and leverage the latest customer contact technologies whilst using consumer data to inform service strategies.

Noble Systems' solutions help companies manage the spectrum of customer communications, including omnichannel inbound / outbound contact technologies, analytics and strategy planning tools and resource management, to engage your workforce and create a better customer experience. Visitors can find Noble in the expo centre to learn more about our [patented contact management technologies](#) – including [Noble Gamification](#), winner of the [2018 Customer Contact Centre Technology Award](#) – and to qualify for special give-aways.

Noble Systems will also be sponsoring the **Customer Experience Summit (CXS)** event on 25 October at the Intercontinental Melbourne. CXS 2018 will offer attendees invaluable access to thought leaders in both Customer Engagement and Contact Centre Technology who will be sharing their experiences, insights and approaches to the changing customer contact landscape. [Learn more on the CXS site.](#)

About Noble Systems

Noble Systems is a global leader in the customer communications industry, providing innovative solutions for Contact Centre, Workforce Management and Analytics technologies. Tens of thousands of agents at client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of inbound, outbound and blended omnichannel communications, strategy planning, resource management and compliance tools for companies of all sizes. Our premise, cloud and innovative premise/cloud hybrid platforms include ACD, predictive dialling, blended processing, recording and monitoring, IVR, messaging, interaction analytics, decisioning, workforce management and gamification. With a portfolio of more than 165 patents and growing, Noble leads the way in pioneering solutions for the contact centre market. For more information, contact Ashley Clayton at +61 (0) 3 9008 1700 or visit www.noblesystems.com.

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The world's smartest contact centre software company.

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