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Noble Systems to Host 2019 SNUG Americas Conference

Global contact center technology leader will present 18th annual flagship users group event

Atlanta, GA – March 26, 2019: [Noble Systems Corporation](#), a global leader in omnichannel contact center technology solutions, will host its [2019 Select Noble Users Group \(SNUG\) Conference](#) next month in Clearwater Beach, Florida, from April 24-26 at the award-winning [Sandpearl Resort](#). The conferences help Noble's users "get connected" to their Noble products, to other users facing similar business challenges, and to the Noble Systems team, so they can work faster and smarter, reduce costs, and optimize results.

Chris Hodges, Noble SVP sales and marketing, says, "Our SNUG events offer a mix of educational sessions, interactive workshops, and networking events that allow attendees to share information and best practices that they can use in their own operations to impact performance and increase employee engagement. They learn how they can leverage their Noble technologies more effectively to meet the challenges of today's communication environments and create a better customer experience."

SNUG will feature a number of industry and business specialists, including a keynote address from [Mark Schlereth](#), a 3-time NFL Super Bowl Champion, and a conversation with [Nancy Jamison](#), Principal Analyst – Customer Contact with Frost & Sullivan. Industry insider [Tom Rocca](#) will reveal his tips for impacting contact center and agent performance. [John Bedard](#), a leading attorney on compliance for contact centers and a national defense litigator, and [Michele Shuster](#), a highly respected expert on consumer regulatory affairs, will provide insight into the current legal and regulatory environment. Learn more on the [SNUG 2019 Conference website](#).

The SNUG conference series puts users face-to-face with business experts, industry leaders, and product specialists in an environment that promotes knowledge sharing. Key areas of focus at SNUG 2019 will include Noble's industry-leading [Gamification solution](#), customer Q&As, and compliance workgroups, product updates, interactive panels, training opportunities, and user networking.

About Noble Systems

Noble Systems Corporation is a global leader in the customer communications industry, providing innovative solutions for Contact Center, Workforce Engagement, and Analytics technologies. Tens of thousands of agents at client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of inbound, outbound and blended omnichannel communications, strategy planning, and resource management tools for companies of all sizes. Our premise, cloud, and innovative premise/cloud hybrid platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, interaction analytics, decisioning, workforce management and gamification. With a portfolio of 185+ patents and growing, Noble leads the way in pioneering solutions for the contact center market. For more information, contact Lee Allum at 1.888.8NOBLE8 or visit www.noblesystems.com.

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