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Noble Systems Hires Its 500th Employee

Manchester, UK – 16 April, 2019: [Noble Systems](#), a global leader in omnichannel contact centre technology solutions, today announced that it has reached a new milestone in its 30-year history, surpassing 500 employees.

Noble Systems, a [market leader in customer communications technology for six consecutive years](#), has seen employment growth of over 30% in the past two years, in support of the continued increase in market share for its premise and cloud-based platforms and its development of new technologies. Noble Systems offers the marketplace's most diverse and comprehensive set of contact centre and analytics solutions, including [award-winning workforce engagement \(WEM\) and gamification](#) tools. Noble's key performance drivers, which include depth of innovation, strength of offering and a superior ownership experience, set the company apart from other vendors.

Jim Noble, President and CEO of Noble Systems, is proud of the environment the company has developed, stating: "Opportunities abound at Noble Systems for employees who work hard and want to learn, and who want to contribute to the success of our company. Almost one-quarter of our employees have 10 years or more of service with us. That's almost unheard of in the technology industry and is a strong indication of the culture we have built."

A [Tech Culture Award Winner](#), the company's philosophy is to hire smart people, putting the right people with the right skills in the right places, and then give them the tools to gain new knowledge and skills and to grow with the organisation. The result is an established company with impressive employee tenure that offers room for advancement and a strong benefits and training program and combines a serious work environment with great perks and fun options that build employee satisfaction.

"Every day, our employees go above and beyond to help the company meet its goals, which means helping our customers meet their goals," Noble added. "Without a doubt, we would not be able to reach the milestones in market leadership, technology innovation and longevity that we have without the commitment of our entire employee team, and I am honored to lead this group as we add our next 500 employees."

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The world's smartest contact centre software company.

Noble Systems' regional headquarters are in Manchester, with the corporate headquarters in Atlanta. The company also has offices in London, Oklahoma, Austin, Melbourne, Sydney, Manila and [its newest development centre in Kraków, Poland](#).

About Noble Systems

Noble Systems is a global leader in the customer communications industry, providing innovative solutions for Contact Centre, Workforce Engagement, and Analytics technologies. Tens of thousands of agents at client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of inbound, outbound and blended omnichannel communications, strategy planning, resource management, and compliance tools for companies of all sizes. Our premise, cloud, and innovative premise/cloud hybrid platforms include ACD, predictive dialling, blended processing, recording and monitoring, IVR, messaging, interaction analytics, decisioning, workforce management, and gamification. With a portfolio of 185+ patents and growing, Noble leads the way in pioneering solutions for the contact centre market. For more information, contact Sian Ciabattini on +44 (0)161 772 7100 or visit www.noblesystems.com.

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