

# NOBLE SYSTEMS

**CONTACT:**

Mostafa Razzak

JMRConnect

917.912.0623

[m.razzak@jmrconnect.net](mailto:m.razzak@jmrconnect.net)

**Noble Systems to Exhibit Market-Leading Gamification Platform at Indue Limitless Leadership Forum 2019**

*Premier gamification solution for contact centre management within the financial services industry to be featured at flagship event in the Innovation Hub*

**Melbourne, Australia (22 May, 2019)** – [Noble Systems Corporation](#), a global leader in [omnichannel contact centre technologies](#), today announced that it will present its analyst-recommended [Noble Gamification](#) platform to the upcoming [Indue Limitless Leadership Forum](#) being held 29 – 30 May, 2019 at Pier One under the Sydney Harbour Bridge in Sydney, Australia.

The world of payments is accelerating at a pace faster than ever before and, mapped against significant shifts in the way people pay and integrate technology into their daily lives, consumers are left to navigate a new payments world on their own. The 2019 Indue Limitless Leadership Forum will bring a full-day program with unique and compelling insights across key payments pillars. These pillars are designed to challenge current thinking and identify opportunities for attendees to lead and compete within the new payments' paradigm.

Noble Systems will host attendees in the Innovation Hub during the event, demonstrating the dramatic impact of its omnichannel solutions on employee engagement, professional development and by extension, customer experience within the financial services industry.

**WHO: Noble Systems**

**WHEN: 29 – 30 May, 2019**

**WHERE: Innovation Hub at the Indue Limitless Leadership Forum 2019  
Pier One under the Sydney Harbour Bridge  
Sydney, Australia**

Noble Gamification is a unified employee engagement platform designed to increase agent productivity and reduce attrition in call centres. Noble leverages game mechanics across the employee generational spectrum to ultimately align the client's objectives with their employees' activities. The product's unique approach creates equity and normalises KPIs across disparate groups and campaigns and includes built-in redemption tools to quickly deliver rewards.

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Noble Systems offers powerful technology solutions for the financial services industry that increases right-party contact rates, enhances efficiencies and streamlines program management. Its enterprise solutions give businesses the tools to manage lead generation and new applications, lending qualification decisions, collections and customer service in one integrated package. With Noble, users can expand the productivity of agents, use resources more effectively, monitor system activity, manage existing accounts and deliver improved sales results. By utilising [Noble Systems' omnichannel inbound/outbound contact technologies, workforce management, conversational analytics and self-service solutions](#), companies are empowered to manage the full spectrum of customer communications.

## **About Indue Limited**

Indue is a bank regulated by the Australian Prudential Regulation Authority. Australian owned and operated, Indue has over 45 years' experience in the payment industry and provides payment solutions to a broad range of organisations. Indue is wholly owned by financial institutions, all of which have their heritage in the mutual and credit union sector. Since 2007 Indue has delivered an exciting and compelling series of Leadership Forums that have challenged thinking and inspired innovation within our financial services world. Throughout the forum journey, Indue has attracted directors, executives and senior managers within the financial services and payments sectors, providing an opportunity for delegates to learn, network, build new connections and forge new friendships. To learn more visit [www2.indue.com.au](http://www2.indue.com.au).

## **About Noble Systems**

Noble Systems Corporation is a global leader in the customer communications industry, providing innovative solutions for Contact Centre, Workforce Engagement and Analytics technologies. Tens of thousands of agents at client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of inbound, outbound, and omnichannel contact processing, strategy planning, resource management and compliance tools for companies of all sizes. Our premise, cloud and innovative premise/cloud hybrid platforms include ACD, predictive dialling, blended processing, recording and monitoring, IVR, messaging, interaction analytics, process automation, workforce management and gamification. With a portfolio of 190 patents and growing, Noble leads the way in pioneering solutions for the contact centre market. For more information, contact Ashley Clayton at +61 (0) 3 9008 1700 or visit [www.noblesystems.com](http://www.noblesystems.com).

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