

# The Deployment-Agnostic Solution for Innovative Call Centers

By leveraging a single source code, the Noble® Contact Center suite offers the same features, flexibility and uptime to every deployment, be it premise, cloud, hybrid or managed services. That means you'll never have to choose between functionality and ease of use, security and accessibility, or contact quality and cost.

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- ✓ Skills-based, omnichannel routing
- ✓ Self service IVR software
- ✓ Automatic Call Distribution (ACD)
- ✓ Predictive Dialing
- ✓ CTI for intelligent screen pops
- ✓ Real-time reporting and monitoring
- ✓ Flexible scripting and workflow tools
- ✓ Process automation
- ✓ Patented solutions for Regulatory Compliance
- ✓ Seamless third-party integrations
- ✓ Workforce Management
- ✓ Advanced analytics and planning tools
- ✓ 24x7x365 tech support and Six-9s reliability



## An Industry Leader

For over 30 years, Noble has delivered patented award-winning contact center solutions, earning Frost & Sullivan's #1 Outbound Contact System for 6 years running.



## Adaptability & Uptime

Built on Linux, Noble boasts a 100% uptime SLA, integrates easily with third-party systems and APIs and rapidly deploys custom applications.



## Intuitive Management

Noble lets managers create, monitor and customize workflows and resources – even from mobile devices – so your omnichannel strategy is always under control.



## Omnichannel Made Easy

Noble's Universal Queue and multi-session tools help agents control a high volume of calls, emails, chats, callback requests and more with greater ease.