

Make Time for (Virtual) COFFee

Noble Systems' VIRTUAL COFFee (Customer Open Feedback Forum) events bring together a small group of customers together for an open dialogue with our executive staff, including our CEO. In this remote meeting, we discuss current issues and what's happening with Noble products and service delivery, and more importantly – whatever is on your mind about your contact center business.

The VIRTUAL COFFee forums are invitation-only events, and each meeting is limited in size. The small group setting ensures that everyone has an opportunity to contribute and to share their successes and challenges. COFFee roundtables are made for you, and help us find out directly from you what is and is not working.

- Meet with Senior Management, including Noble Systems' CEO
- Intimate small group sessions to maximize face time
- Open discussions around a range of topics related to your use of the Noble technology solutions:
 - What current contact center challenges are keeping you up at night (ex: WFH agents, Compliance)? How can Noble help?
 - Items on the Product Roadmap for CC, WEM, Gamification & Analytics
 - Developments in Support and Service
 - Q&A with the Noble Management Team

COFFee's interactive discussions include members of Noble's Management Team:

(Participants may vary.)



We want to hear from you!

Visit noblesystems.com/coffee/ or contact your Account Manager for information on upcoming dates and availability.

Virtual COFFee Format (via Zoom)

PART 1 *(approx 2 hours)*

- ✓ Product Roadmap
- ✓ Compliance Discussion

Break for Lunch *(1 hour)*

PART 2 *(approx 2 hours)*

- ✓ Roundtable discussion with key Noble executives discussing current issues
- ✓ Technology wish list & how we can better serve you

“ I really enjoyed getting to meet other Noble users, as well as the small roundtable format. I also enjoyed the opportunity to meet and interact with the Noble leadership team.

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